



# INTEGRATED SHEQ MANAGEMENT SYSTEM

Quality assurance (ISO 9001:2015), Occupational Health & Safety (ISO 45001:2018), Environment (ISO 14001:2015)

<b>Document Name:</b>	<b>APPLICATION FOR WARRANTY CLAIM</b>	<b>Date issued:</b>	03/2024
<b>Document Number:</b>	WS-DC-001	<b>Revision date:</b>	03/2025
<b>No of Pages:</b>	02	<b>Revision no:</b>	04
<b>Document Owner:</b>	Technician: Motors & Drives	<b>Approved by:</b>	BUL

Branch:	Transporter:	<b>SECTION A</b>  TO BE COMPLETED BY SENDING BRANCH
Date:	Waybill No:	
Reference Number:		
Sage Part No:	QTY:	
Serial No:		
Customer Name:	Customer number:	
Original Invoice Number:		
Brief Description of Failure - Branch:		
-----		
SIGNED	NAME: (PRINT)	

Motors and Drives Reference No: (BITR )	<b>SECTION B</b>  TO BE COMPLETED BY MOTORS AND DRIVES DEPT					
Assessment of Damage:						
Warranty Claim Granted:				YES	NO	
				<i>"A" Below</i>	<i>"B" Below</i>	
-----						
SIGNED (Business Unit Leader – Motors and Drives)						

<b>"A"</b>	<b>SECTION C</b>  TO BE COMPLETED BY TECHNICIAN MOTORS AND DRIVES
Original invoice number:	
Stock Adjustment Ref No:	
Stock Adjustment Processed:	
Date Goods Scrapped:	
<b>'B'</b> OR	
Report Written:	
Date Goods Sent to Branch:	
Transporter:	
Waybill No:	

<b>Database Updated:</b>
<b>Stock Replaced by Supplier:</b>
<b>Date:</b>

*This document is deemed to be uncontrolled if printed.*



# INTEGRATED SHEQ MANAGEMENT SYSTEM

Quality assurance (ISO 9001:2015), Occupational Health & Safety (ISO 45001:2018), Environment (ISO 14001:2015)

<b>Document Name:</b>	<b>APPLICATION FOR WARRANTY CLAIM</b>	<b>Date issued:</b>	03/2024
<b>Document Number:</b>	WS-DC-001	<b>Revision date:</b>	03/2025
<b>No of Pages:</b>	02	<b>Revision no:</b>	04
<b>Document Owner:</b>	Technician: Motors & Drives	<b>Approved by:</b>	BUL

## Motor and application information

<b>Motor Application</b>	
<b>Start Methods</b>	
<b>Number of starts per Hour</b>	
<b>External protection</b>	
<b>Protection setting</b>	
<b>Voltage at Motor terminals</b>	
<b>Coupling Type</b>	
<b>Ambient Temperature</b>	
<b>Service Period (Operating hours)</b>	

## Customer's Complaint – Description of failure

--